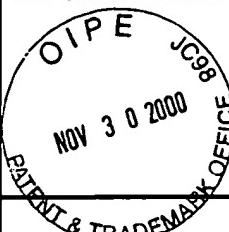


FORM PTO - 1449		ATTY DOCKET NO.: MSP-001							
INFORMATION DISCLOSURE STATEMENT		APPLICANT: Verdi et al.							
		SERIAL NO.: 09/522,162							
		FILING DATE: March 9, 2000							
		GROUP: 2756							
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U.S. PATENT DOCUMENTS									
EXAM. INIT.		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE		
<i>MCH</i>	A1	4,864,497	9/5/89	Lowry et al.			4/13/88		
<i>MCH</i>	A2	5,404,518	4/4/95	Gilbertson et al.			6/30/94		
<i>MCH</i>	A3	5,467,471	11/14/95	Bader			3/10/93		
<i>MCH</i>	A4	5,734,890	3/31/98	Case et al.			8/22/95		
<i>MCH</i>	A5	5,737,726	4/7/98	Cameron et al.			12/12/95		
<i>MCH</i>	A6	5,819,267	10/6/98	Uyama			4/2/96		
<i>MCH</i>	A7	5,822,744	10/13/98	Kesel			7/15/96		
<i>MCH</i>	A8	5,870,768	2/9/99	Hekmatpour			1/10/97		
FOREIGN PATENT DOCUMENTS									
EXAM. INIT.		DOCUMENT NUMBER	DATE	COUNTRY CODE	CLASS	SUB CLASS	FILING DATE	ABSTRACT ONLY	ENGLISH LANG Y/N
OTHER ART, JOURNAL ARTICLES, ETC.									
EXAM. INIT.		OTHER DOCUMENTS: (Including Author, Title, Date, Relevant Pages, Place of Publication)							
<i>MCH</i>	C1	Ackerman et al., "Answer Garden: A Tool for Growing Organizational Memory," <u>Proceedings of the ACM Conference on Office Information Systems</u> , pp. 31-39 (Cambridge, Massachusetts, April, 1990).							
<i>MCH</i>	C2	Ackerman, "Expertise Networks as an Enabling Technology for Cyberspace Use," <u>Invited Paper, Joint White House PARC Conference on Leveraging Cyberspace</u> (Irvine, California, October, 1996).							
<i>MCH</i>	C3	Ackerman et al., "Answer Garden 2: Merging Organizational Memory with Collaborative Help," <u>Proceedings of the ACM Conference on Computer-Supported Cooperative Work</u> , pp. 97-105 (Irvine, California, November, 1996).							
<i>MCH</i>	C4	Kaufman, "Online Consulting Delivers Advice at Firm's Fingertips," <u>Mercury News</u> (Silicon Valley, California, May 30, 1998).							
EXAMINER				DATE CONSIDERED					

FORM PTO - 1449	ATTY DOCKET NO.: MSP-001
INFORMATION DISCLOSURE STATEMENT	APPLICANT: Verdi et al.
	SERIAL NO.: 09/522,162
	FILING DATE: March 9, 2000
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OTHER ART, JOURNAL ARTICLES, ETC.

EXAM. INIT.		OTHER DOCUMENTS: (Including Author, Title, Date, Relevant Pages, Place of Publication)
<i>MCH</i>	C5	McDonald et al., "Just Talk to Me: A Field Study of Expertise Location," <u>Proceedings of the 1998 ACM Conference on Computer Supported Cooperative Work</u> (Seattle, Washington, November, 1998).
<i>MCH</i>	C6	Mainspring Communications, Inc., "Corporate Overview," < http://www.mainspring.com/BaseAll/AboutDoc/1,1045,23,00.html >, pp. 1-2 (<i>downloaded February 17, 1999</i>).
<i>MCH</i>	C7	Mainspring Communications, Inc., "Products & Services," < http://www.mainspring.com/BaseAll/AboutDoc/1,1045,21,00.html >, pp. 1-2 (<i>downloaded February 17, 1999</i>).
<i>MCH</i>	C8	Crosby, "Industry Snapshot: Business Services," Industry Zone < wysiwyg://13/http://www.hoovers.com/features/industry/business.html >, pp. 1-5 (<i>downloaded February 26, 1999</i>).
<i>MCH</i>	C9	The Knowledge Base Knowledge Base, "The Future of Web Knowledge Delivery," < http://www.guidancecom.com/kbase/future.htm >, pp. 1-2 (<i>downloaded February 26, 1999</i>).
<i>MCH</i>	C10	Mainspring Communications, Inc., "How We Differ," < http://www.mainspring.com/BaseAll/AboutDoc/1,1045,31,00.html >, pp. 1-3 (<i>downloaded March 3, 1999</i>).
<i>MCH</i>	C11	Mainspring Communications, Inc., "Mainspring Success Stories," < http://www.mainspring.com/BaseAll/AboutDoc/1,1045,59,00.html >, pp. 1-3 (<i>downloaded March 3, 1999</i>).
<i>MCH</i>	C12	Mainspring Communications, Inc., "Press," < http://www.mainspring.com/BaseAll/AboutDoc/1,1045,2,00.html >, pp. 1-4 (<i>downloaded March 3, 1999</i>).
EXAMINER		DATE CONSIDERED

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